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Application Number	09/577,231-Conf. #3634
Filing Date	May 23, 2000
First Named Inventor	Lundy M. LEWIS
Art Unit	2143
Examiner Name	D. E. England
Attorney Docket Number	APB-021

ENCLOSURES (Check all that apply)				
Fee Transmittal Form	Drawing(s)	After Allowance Communication to TC		
Fee Attached	Licensing-related Papers	Appeal Communication to Board of Appeals and Interferences		
X Amendment/Reply	Petition	Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)		
After Final	Petition to Convert to a Provisional Application	Proprietary Information		
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Firm Name LAHIVE & COCKFIE	LAHIVE & COCKFIELD, LLP			
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Date June 13, 2005	R	Reg. No. 53,302		

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: METHOD AND APPARATUS FOR

COMPONENT TO SERVICE MAPPING IN SERVICE LEVEL MANAGEMENT (SLM)

Attorney Docket No.: APB-021

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Examiner: England, David E.

Art Unit: 2143

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Dated: June 13, 2005

Signature:

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

INTRODUCTORY COMMENTS

This Response is filed responsive to the non-final Office Action dated March 11, 2005. In view of the comments set forth below, Applicant respectfully requests reconsideration and withdrawal of the outstanding rejections.

Remarks/Arguments begin on page 2 of this paper.